

Module 24

Managing Adults

Relevant to:
Managers
Other Supporters -
dependant on role
eg ACC (activities), (international)
etc
Section Supporters -
dependant on role
eg DESC or CSNC

Description

Providing effective management of adults in Sections.

This means:

- knowing and using the Adults in Scouting model
- understanding small group dynamics
- being able to motivate other adults and to manage and delegate effectively
- being able to resolve conflicts between adults
- knowing how to build an effective team.

Questions

- Do you know how small group dynamics work and how to use them?
- Can you motivate other adults and delegate effectively?
- Do you know how to resolve conflicts between adults?
- Can you build an effective team?
- Can you describe how to use the Adults in Scouting model?

Delivery methods

- Course
- Small group.

To validate this module the learner will need to complete two of the following:

- 1 Create and implement a plan to fulfill your specific responsibilities in accordance with the Adults in Scouting model.
- 2 Describe methods of effective formal and informal reviews in accordance with the Adults in Scouting model. (OCN Unit N 2.5 and Unit Q 1.3)
- 3 Identify factors that motivate adults in Scouting and use these methods to maximise the performance of those you manage or support. (OCN Unit Q 3.2)
- 4 Prepare, chair and evaluate a meeting appropriate to your role.
- 5 List tasks delegated to those you manage and outline the principles and benefits of delegation. (OCN Unit O 1.3)
- 6 Any other ideas, subject to agreement with a Training Adviser, (OCN Unit Q 4.2)

And:

Discuss your role with a Training Adviser and describe how you manage others effectively.

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This module forms part of the OCN unit *Supporting and Managing Adults*.