

Module 09

Working with Adults

Relevant to:
All Appointments

Description

Working effectively as a member of an adult team.

This means:

- communicating effectively
- helping others to solve their own problems
- knowing the decision-making structures of the Movement
- representing others.

Questions

- Can you communicate effectively with other adults?
- Do you know how to help other adults solve their own problems?
- Do you know the decision-making structures of The Scout Association and how you take your part in these?
- Do you know how to collect people's views before a meeting, represent them effectively within the meeting, and report back to them afterwards?

Delivery methods

- Small group
- Course.

To validate this module you will need to complete two of the following:

- 1 Review a meeting or activity during which you worked in a team of adults and describe your effective contribution.
- 2 Draw the decision-making process of The Scout Association and explain it to another adult.
- 3 Represent others at a Group/District or County meeting and report back on the decisions made and the reasons for them.
- 4 Describe how you have helped someone make their own significant personal decisions (without breaking confidentiality).
- 5 Demonstrate different aspects of verbal and non-verbal communication and appropriate responses. (OCN Unit E 4.2)
- 6 Describe the techniques of effective listening. (OCN Unit E 5.2)
- 7 Any other ideas, subject to agreement with a Training Adviser.

And:

Discuss with your Training Adviser the skills needed to work with other adults.

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This module forms part of the OCN unit *Team Working and Leadership*.